

Frequently Asked Questions

Fusion® Prizma

What is DFS Fusion® Prizma?

DFS Fusion® Prizma is a trailblazing automation server that combines the best Dover Fueling Solutions® (DFS) forecourt controller (FCC) and point-of-sale (POS) system to provide seamless connectivity between forecourt equipment.

Building on the proven success of the Wayne Fusion® automation server version 3, Fusion® Prizma facilitates dispensers, tank gauging systems, and price signs to seamlessly interface with HOS and ERP systems. With Prizma software fully integrated, this automation server also enables POS, remote connectivity, and back-end reporting in one compact but powerful package.

This advanced automation server provides one single point of control – meaning, no matter where a fuel retailer is, they can find the information they need, effortlessly.

What is the difference between the Fusion® Automation Server V3 and Fusion® Prizma?

Although the hardware is the same, Fusion® Prizma embeds POS, remote configuration, remote software download, and remote management from one central automation server.

How durable is Fusion® Prizma?

Fusion® Prizma has been specifically configured for the rugged demands of the petroleum-retail environment. With its solid-state construction, Fusion Prizma is built to withstand extreme temperatures and dust.

How do I get remote diagnostics? Are local DFS product support groups and distributors trained?

Yes, the DFS product support group is trained to help. Please reach out to a DFS representative for more information on training and remote diagnostics.

Can existing Fusion® automation server models be upgraded to Fusion Prizma in the field?

Not right now but yes, this is in the future roadmap for Fusion® Prizma.



Can Fusion® Prizma connect to the DFS DX™ connected solutions platform?

As the system is IoT ready, it provides easy access to the DFS DX™ connected solutions platform.

With Fusion® Prizma, do I still have the same level of control over my site?

Yes. With Fusion® Prizma retailers still have the same reporting capabilities and increased visibility over sales, operations, inventory and equipment. With remote connectivity, retailers can find the information they need, no matter where they are or what time it is.

Where is Fusion® Prizma available?

Fusion® Prizma is currently only available in the Middle East and Africa region.

How can I order Fusion® Prizma?

You can order Fusion® Prizma through your DFS Customer Service Representative or through the CPQ ordering tool, which a DFS Customer Representative can help you with.



DFS Worldwide Brands



© 2024 Dover Fueling Solutions®. All rights reserved. DOVER®, the DOVER® D Design, DOVER FUELING SOLUTIONS®, and other trademarks referenced herein are trademarks of Delaware Capital Formation, Inc./Dover Corporation, Dover Fueling Solutions® UK Ltd. and their affiliated entities, registered or used in the United States and/or various other countries. 21.02.24.